

# eATA Carnet Quick Guide



## What is eATA?

A digital ATA carnet on your phone. No paper document – loaded into the app with a QR code or ID+PIN code.



## Where is it used?

The EU, Norway, Switzerland and the UK will adopt eATA from 1 June 2026. A paper carnet is still required for paper countries.



## Transition period

Both formats in use during 2026–2027. Paper carnets issued before 1 June remain valid for their full duration.

## 1 APPLY FOR A CARNET

- **Submit your application at atacarnet.fi**  
The issuing Chamber of Commerce processes your application and issues the carnet.
- **You will receive your eATA ID and PIN code at atacarnet.fi**  
Keep these details separate from your phone!

## 3 PREPARE YOUR TRIP BEFORE CUSTOMS

- **Add your trip in the app before departure**  
This is the most important change! Trips must be added to the app before going through customs.  
**Note:**  
Select Finland (European Union) as your starting country.
- **The app generates a QR code for each customs transaction**  
You can take a screenshot or print the codes as a backup.

## 2 DOWNLOAD THE APP AND CARNET

- **Download the ATA Carnet app**  
App Store or Google Play: search "ATA Carnet". Or desktop version: [app.atacarnet.iccwbo.org](http://app.atacarnet.iccwbo.org)
- **Create a personal user account**  
Load the carnet into the app using a QR code or ID+PIN code.

## 4 AT CUSTOMS

- 1. Show the activation code (carnet opening, Validation)**  
First time: show the carnet activation code to customs.
- 2. Show the trip QR code**  
Customs scans the code and validates the transaction. You will receive a confirmation in the app. (Exportation, when first leaving Finland.)  
**Note:**  
If exiting the EU via another EU country, show the Exportation code again, so the exiting Customs can process the Exit correctly.

## 5 RETURN THE CARNET AFTER USE

- **Log in to atacarnet.fi and select "Return Carnet"**  
Once all trips are complete, return the digital carnet by logging in to atacarnet.fi and selecting "Return Carnet". The Issuing Chamber of Commerce will check the transactions and confirm the return.
- **If you also have a paper carnet**  
Please return the paper carnet to the Chamber of Commerce as well.  
**Note:**  
Once returned, the digital carnet can no longer be used.

## ? WHICH CARNET FORMAT SHOULD I USE?



### DIGITAL COUNTRIES ONLY

EU, Norway, Switzerland, UK

**eATA is sufficient**



### PAPER COUNTRIES ONLY

e.g. Australia, Japan, China, USA – digital carnet must be opened in Finland

**eATA + paper carnet**



### MIXED ROUTE

Both digital and paper countries on the route

**eATA + paper carnet**



**Mixed route or paper country destination:** The paper carnet must be opened (**validation**) and stamped (**exportation**) in parallel with the digital version in Finland. If exiting the EU via another EU country: in Finland, validation and exportation are processed without an exit mark (item 7 of the paper carnet counterfoil). In the digital version, exit is processed by showing the same exportation code again at the exit country's customs. The border customs also stamps item 7 of the paper carnet counterfoil.



## FOR FREIGHT FORWARDERS

The carnet holder can share an individual trip QR code or the entire carnet from the app. A paper power of attorney is still required.



## NO INTERNET?

If trips are created in advance, QR codes work offline. Consider an eSIM card abroad.



## BATTERY DEAD?

Take a screenshot or print QR codes before your trip. Bring a power bank.



**Remember before your trip:** Check your carnet and load your trips well in advance before going through customs! Keep your eATA ID and PIN code separate from your phone.



## ICC TECHNICAL SUPPORT

Portal: [support.atacarnet.iccwbo.org](http://support.atacarnet.iccwbo.org)

Email: [atacarnet-support@iccwbo.org](mailto:atacarnet-support@iccwbo.org)

Phone: +41 58 440 1510 (urgent/operationally critical issues only)



## ATA CARNET SERVICES

Your Chamber of Commerce – applications, guidance, exceptional cases  
[atacarnet.fi](http://atacarnet.fi)

# eATA carnet — quick guide to preparing travels

desktop app: [app.atacarnet.iccwbo.org](http://app.atacarnet.iccwbo.org) | mobile app: ATA Carnet, App Store / Google Play

## Stages of temporary export

### Validation

Opening of the carnet. The first time the carnet is put into use. Always done in Finland.

### Exportation

Goods leave the country of departure towards a country outside the EU.

### Exportation without exit

The export entry is made, but the goods have not yet physically left the EU.

### Exit

Goods physically leave the EU — the same Exportation code is shown.

### Importation

Goods arrive in the destination country.

### Re-exportation

Goods leave the destination country. The return travel begins.

### Re-importation

Goods return to Finland or the EU.

### Transit

Passing through another ATA country. Note! Does not apply to EU countries.

### Correcting a mistake

Every customs transaction has its own Cancellation code — if customs makes a mistake, the transaction can be cancelled and redone.

## 1 · DOWNLOAD AND SIGN THE ATA CARNET

- Download the carnet to the app**  
Select Carnets from the left-hand menu, then tap Download at the top of the page. Use your ATA Carnet ID and PIN code to download the carnet to the app.
- Sign the carnet (once, before the first travel)**  
The holder or an authorised representative must sign the carnet digitally: open the carnet in the app, tap Details → check the details and list of goods → tap Sign Carnet.

## 2 · PREPARING TRAVELS

Preparing travels generates the correct QR codes to show to customs.

- Create a travel**  
Carnets → tap the carnet you want → Details → Prepare travel (on mobile, tap +)
- Fill in the travel details**  
Country of departure: Finland (European Union). Destination: the country the goods are being temporarily taken to. Mode of transport: air/sea/road. If there are several modes of transport, choose the one used to arrive in the destination country.
- Select goods (Declared items)**  
Tap + under Declared items → select the goods included (individually or Select all).
- Add transit if needed (not EU countries)**  
If the travel includes passing through another ATA country, add the transit as part of the same travel — not separately. E.g. a Finland–UK travel with a transit in Switzerland. You'll then receive transit open and transit close codes in addition to the normal codes.
- Save and sign**  
Save and sign → accept the terms of liability → the QR codes activate. Or Save as draft if you want to come back later. You can also edit travels afterwards.
- Open the codes and share with your freight forwarder**  
You'll find the codes under Travels. Tap the QR code icon next to the travel you want to see the codes for. If needed, you can share the codes by email using the Share button. The + button lets you add a new contact (a person or a company), and you can send them the codes you choose.

## 3 · EXAMPLE TRAVELS

### A: FINLAND → NORWAY → FINLAND

#### Travel 1: Finland → Norway

- 1 Validation**  
Finnish customs — Opening the carnet, once
- 2 Exportation**  
Finnish customs — Goods leave the EU
- 3 Importation**  
Norwegian customs — Goods arrive in Norway

#### Travel 2: Norway → Finland

- 4 Re-exportation**  
Norwegian customs — Goods leave Norway
- 5 Re-importation**  
Finnish customs — Goods return to the EU

### B: FINLAND → EXITING THE EU VIA FRANCE → UNITED KINGDOM

#### Travel 1. Passing through the EU before exiting

- 1 Validation**  
Finnish customs — Opening the carnet
- 2 Exportation without exit**  
Finnish customs — No physical exit from the EU yet
- 3 Exit**  
French customs — Same Exportation code
- 4 Importation**  
UK customs — Arrival in the UK

#### Travel 2: United Kingdom → Finland (via France)

- 5 Re-exportation**  
UK customs — Departure from the UK
- 6 Re-importation**  
Finnish customs — Return to the EU

The export entry is made in the country of departure (Finland); the exit is confirmed in the EU country the goods physically leave from (France) — using the same code. The return travel has no equivalent extra step: Re-exportation and Re-importation are enough.